

HOMELESSNESS STRATEGY FOR OXFORD
DELIVERY PLAN (By Timescale) @ 8 October 2004 (incorporating SHG strategic objectives)

Ref No	Description	Timescale	Sponsor	Progress @ 8 October 2004	Outcome/ Success Criteria	Responsibility
100	Develop good homelessness policies, procedures and guidance Additional cost of £10,000 for leaflets	June 2003	City Council	Ongoing. Some progress made. New working arrangements. Duty System and Options Interview process in place. 'Home Choice' service in place. Many new staff procedures operating. Information leaflets on service available	Improved decision making Increased joint working Better understanding of problem and services available	Dennis Boobier Housing Needs Manager
101	Develop a programme of training with other Oxfordshire District Councils Cost to be identified - estimated £5,000 per annum	September 2003	City Council	Bid made to ODPM HMD Funding – unsuccessful. Council currently extending homelessness training organised for own staff to DC's. Alternative option being explored to encourage each DC to contribute to cost.	Reduce legal challenges Improve consistency of decision making	Dennis Boobier Housing Needs Manager
001	Introduce a comprehensive flexible funding scheme to meet the needs of homeless households and private sector	September 2003	City Council	Done. Very successful beginning – 110 households prevented from becoming homeless since January 2004. Large proportion of Asylum Seeker families given	Less presentations Reduced demand for social housing	Dennis Boobier Housing Needs Manager

	landlords (incl: - rent deposit and rent guarantee scheme) Outturn expenditure estimated to be £150,000 in 2004/05			ILR through amnesty scheme being supported this year – approx 100 in total.		
002	Introduce mediation and other intervention measures as part of the homelessness assessment and investigation process £5,000 available in 2004/05	September 2003	City Council	Done. Not very successful. Reviewed with Mediation Oxford and agreed not appropriate for homeless households. Council should consider alternative approach to 'excluded' young homeless people. Joint service with Social Services – priority to maintain person in current accommodation	Less presentations Improved relationships	Dennis Boobier Housing Needs Manager
102	Raise the profile of hospital discharges and homelessness and encourage early identification of housing need No additional cost	December 2003	County Council	Progress being made – working protocol being developed. Common vulnerability criteria being developed with DC's to be used across Oxfordshire.	More planned approach	Oxfordshire Social and Health Care
103	Review the joint homelessness discharge information pack Cost to be identified	December 2003	County Council	Being reviewed. Almost complete.	Better understanding Planned approach	Oxfordshire Social and Health Care
020	Develop initiatives to increase out of area tenancies	December 2003	City Council	No significant progress. <i>Revise timescale to June 2005.</i>	Less acceptances Reduce costs	Dennis Boobier Housing Needs

	Cost to be identified			Home Choice scheme has and will continue to support people moving away from Oxford. Need to take forward 'LAWN' scheme – nominations to LA's in areas with excess social rented housing		Manager
080	Develop working relationships with key agencies that impact on 'family' homelessness ODPM fund - £40,000 in 04/05	December 2003	City Council	Family Homelessness Group created. Developing role similar to SHG. Operational group – FAROH reviewing individual cases and support needs of homeless families. ODPM funded 'family support' workers operating from September 2004.	Reduce presentations Reduce repeat episodes of homelessness	Dennis Boobier Housing Needs Manager
081	Develop model for forecasting homelessness £12,000 available in 2004/05	December 2003	City Council	Cancelled. Developing a model on past data and working arrangements not consider appropriate. Funding to be used to consult users and BME community – being progressed by Strategy and Review	Improve decision making Improved service development	Business Manager Housing Services
082	Introduce an initiative to provide information and access to networks for victims of forced marriage	December 2003	City PCT	Done. Website developed. Ongoing development of other means of accessing information.	Reduce impact of forced marriage	City PCT

	Cost to be identified					
083	Develop a joint definition of children in need No additional cost	December 2003	County Council	No progress.	Consistent decision making Better understanding by professionals and public	Oxfordshire Social and Health Care
003	Review the allocation of grants provided by the Council to reflect priority for homelessness prevention No additional cost	March 2004	City Council	Being considered by Neighbourhood Renewal and should be part of criteria for grant provision in 2004/05. Need to review Lord Mayors Deposit Scheme funding to ensure more vulnerable homeless people have access to service	Increased prevention work Reduce costs	Business Manager Neighbourhood Renewal
004	Develop specific measures to prevent homelessness from statutory bodies	March 2004	City Council	Ongoing discussions with Family Homelessness Group, Probation and Prison Service to provide a more planned approach to meet Housing Need. Possible surgeries in Bullingdon Prison being considered. Work experience placements in Housing Services for prisoners who have completed NVQ level 3 in Advice. Provision of PSL accommodation to support REACH project. Need to review the current nomination rights to supported housing	More planned action Reduced presentations Better working relationships	Dennis Boobier Housing Needs Manager

	Cost to be identified			projects to address need.		
005	Increase social service and health involvement in assessment process and support/service provision No additional cost	March 2004	City Council	Health Visitor post provided by City PCT to work with Options and households in temporary accommodation. Active involvement in the Oxford Accommodation Panel. Review of joint protocol for 16/17 year olds with social services and all DC's – August 2004	Reduce episodes of homelessness Improve decision making Reduce referrals	Dennis Boobier Housing Needs Manager
006	Introduce a process with all statutory agencies to identify those at risk of homelessness No additional cost	March 2004	City Council	Tenants at Risk Group and Families at Risk in Oxford Group operational. Specific households considered by multi agency groups. ODPM for Family Support Service who will identify support needs of households in TA. Ongoing funding of service to be considered by SP. Increase in services for homeless families are anticipated following approval of new SP Strategy.	Increase prevention work Improve communication between OCC and voluntary agencies	Dennis Boobier Housing Needs Manager
021	To contribute to the City's action plan for families and children living in temporary accommodation through developing a tracking	March 2004	City PCT	Being developed by Health Visitor working with Options Service.	Better healthcare provision for families and children	City PCT

	<p>procedures to enable primary care health services to effectively identify and address their health care needs</p> <p>No additional cost</p>					
030	<p>Increase substantially the provision of affordable social housing in Oxford</p> <p>Cost to be identified, but substantial</p>	Ongoing	City Council	<p>Progress – hardly noticeable! Require 1000's to be built per year. Anticipate 220 new units completed in 04/05 – a big increase on 2003/04. Awaiting results of housing needs survey to be made public.</p>	<p>Less families in temporary accommodation More affordable housing Shift in culture</p>	Business Manager Neighbourhood Renewal
031	<p>Consider the opportunity to invest any capital under spend on housing projects</p> <p>No additional cost</p>	March 2004	City Council	No progress	<p>Increase social housing units Reduce use of temporary accommodation</p>	Business Manager Neighbourhood Renewal
050	<p>Develop a long term procurement strategy for temporary accommodation</p>	March 2004	City Council	<p>Government target on use of B&B for families achieved. EB in June 2004 approved extending use of private sector leased accommodation to further prevent homelessness and reduce blockages in hospitals and supported housing projects. Planned reduction in use of OSLA properties.</p>	<p>Reduce costs Improve standards in TA Less accidents</p>	Business Manager Strategy and Review

	Cost to be identified			Planned reduction is use of PSL accommodation.		
104	Provide a comprehensive housing advice and options service Grant funding to OHRC available from January 2005	March 2004	City Council	Tendering process for Housing Advice Service started. Expect contract start on 3 January 2005. Demise of OHRC from 30 June – disappointed and concerned about impact. OCC/DC's will provide same comprehensive housing advice service as currently provided – unable to provide same as OHRC service. Agreed with Shelter to provide short term 'specialist' advice service to agencies in Oxford from 1 September. Monitor and review in October 04.	Less homelessness applications	Dennis Boobier Housing Needs Manager
130	Review existing arrangements and develop multi agency core group to monitor and review homelessness strategy and develop the strategy to meet new and changed needs No additional cost	March 2004	City Council	Done - SHOP. Senior representatives from City PCT, Social and Health Care, Mental Health Care Trust and Housing Needs, agencies and service providers meeting regularly to discuss housing issues in Oxford. Sub group of local strategic partnership.	Coherent policy development Improved decision making Improved resources allocation	Business Manager Strategy and Review
032	Lobby local MP's and make	Ongoing	City	Ongoing process.	More funding	Business Manager

	representation to government to ensure housing needs of Oxford are known and met No additional cost		Council	Terri Alafat, Director of Homelessness and Housing support visit on 4 May 2004. New Inquiry into homelessness by Government Committee – response provided by 17 September.	Coherent approach to housing needs More affordable housing	Strategy and Review
084	Investigate the causes of the disproportionate number homelessness presentations from Black and Minority Ethnic households and develop a better understanding of the support services required and housing need £12,000 available in 2004/05	April 2004	City Council	Funding for development of forecasting model diverted to this project. Proposal being taken forward in Oxford with Consultation Officer and Housing Policy and Performance Officer. DC's making case for funding of research project by OMAHG or Supporting People r	Better database on BME Reduce homelessness presentations Target action	Business Manager Strategy and Review
085	Develop and deliver comprehensive training programme for health care professionals to enable them to offer advice and support to victims of domestic violence both within hospital and community settings Cost to be identified	Ongoing	City PCT	June 2004 session organised. Further DV training session organised for September 2004	Improved service to homeless households	City PCT
086	Improve uptake of homeless at home scheme	April 2004	City Council	Generally not possible. Options Service encouraging family and friends to allow pregnant women to stay	Reduce costs Reduce numbers in TA	Dennis Boobier Housing Needs Manager

	No additional cost			home until birth and then move into TA if necessary?		
090	Contribute towards the development of 'Well Connected' a project to support the health and social care needs of teenage parents as part of the local teenage pregnancy strategy Cost to be identified	Ongoing	City PCT	Ongoing work	Health and housing needs of teenage parents met	City PCT
105	Prepare comprehensive data to influence the Supporting People Programme review process No additional cost	April 2004	City Council	Done. Both Single Homeless and Family Homeless Group's consulted by SP and a response provided. All agencies involved in current SP review process. Work with Oxfordshire DC's provided good contribution to homelessness review. Good opportunity to influence SP decisions. Ongoing research required by SP on homelessness and the causes of homelessness	Shift resource allocation Increased prevention work	Dennis Boobier Housing Needs Manager
106	Consult the Youth Council on homelessness issues	April 2004	City Council	Done. Education Services/Schools contribution	Better understanding from young people	Dennis Boobier Housing Needs

	No additional cost			vital to reducing homelessness and the impact of domestic violence on young people. Little involvement so far! (Not for the lack of asking!)		Manager
107	Review and update local hospital admission and discharge policies to ensure they effectively address the specific needs of homeless people accessing health care services No additional cost	April 2004	City PCT	Almost done. Pilot to proceed soon	More planned approach	City PCT
091	Target standards and safety in the private rented sector by increasing the resources available for the enforcement role of Environmental Health. Cost to be identified	April 2004	City Council	Done. New way of working for EH. More resources available for proactive work with Landlords	Improve standards Less accidents Less complaints	Business Manager Environmental Health
108	Undertake independent consultation with homeless people and those at risk of homelessness (£22,000 funding available in 2004/05)	April 2004	City Council	Progressing through Council Consultation Officer	Better understanding Improved decision making and service provision	Business Manager Strategy and Review
109	Review and update local health	April 2004	City PCT	Progressing	Health and housing	City PCT

	and housing assessment policy to ensure homeless applicants are included in the assessment procedure No additional cost				needs of homeless people systematically assessed	
110	Improve the Housing Benefit Service. No additional cost	April 2004	City Council	Huge improvement by April Ongoing and continuing to improve	Maintain turn around times for claims Less failed tenancies in the private rented sector	Business Manager Housing Benefits
066	Monitor and continue to meet the targets set for Rough Sleepers: - % of those not returning to RS - % of those engaged with treatment - % of those accessing training/education - % of those engaged in voluntary or paid work - % of those maintaining a tenancy for 3,6,9,12 months Costs funded by ODPM	Ongoing	City Council	ODPM funding secured to meet targets in 2004/05. Although RS figure increased to 15 at latest count – seasonal increase – still well below target. Local hostels full.	Reduced profile in Oxford Less begging Less street drinking Less presentations	Business Manager Neighbourhood Renewal
067	Reduce the unwelcome aspects of street culture; begging, drug-related activity and anti social	Ongoing	City Council	Ongoing. Targets being met	Less complaints	Business Manager Neighbourhood Renewal

	behaviour Costs funded by ODPM					
068	Continue the work with single people particularly young people and those with drug, alcohol and mental health problems No additional costs	Ongoing	City Council	Ongoing through ODPM funded services in Oxford. Concern that SP will reduce funding for services to single people. Need not reduced – funding to be maintained.	Less presentations More joint working	Business Manager Neighbourhood Renewal
097	Ensure the development of permanent move on accommodation for care leavers and vulnerable young homeless people No additional cost	Ongoing	County Council	Key objective input to SP review. Provision supported by all agencies in Oxford. SP pilot – opportunity to access £50,000 to develop integrated service for young people aged 16-25 years old – general support from all agencies. Know result by September 2004. Reviewing joint protocol for ‘homeless’ young people	Less rough sleeping Reduce offending	Oxfordshire Social and Health Care
137	Contribute to the reviews of homelessness strategies in Oxfordshire No additional cost	Ongoing	County Council	Ongoing.	Improved joint working Comprehensive strategies	Oxfordshire Social and Health Care
120	Work closely with and support the East Oxford Housing Improvement Project	Ongoing	City Council	Ongoing. Options Service reduced use of B&B in East Oxford. Ongoing review of PSL property will also	Less presentations Targeting of resources	Business Manager Neighbourhood Renewal

	No additional cost			reduce concentration of homeless households in this area. County Council needs to review use of accommodation in this area.		
096	Encourage continued participation in the Oxford Accommodation Panel for care leavers and single vulnerable people strategy No additional cost	Ongoing	County Council	Ongoing	Joint working Better accommodation placements	Oxfordshire Social and Health Care
138	Continue as a member of the Oxford Homelessness Task Force No additional cost	Ongoing	County Council	Finished work. SHOP now managing strategy. Ongoing participation through SHOP	Improved joint working	Oxfordshire Social and Health Care
139	Continue as a member of the Oxfordshire District Council Homelessness Group No additional cost	Ongoing	City Council	Ongoing	Improved joint working	Business Manager Strategy and Review and Housing Needs Manager
140	To contribute to the work of the Homeless Families Group No additional cost	Ongoing	City Council	Ongoing	Better understanding Joint working More prevention work	Dennis Boobier Housing Needs Manager

007	Improve liaison with Council Services and RSL's to clearly identify those at risk of losing their tenancy No additional cost	June 2004	City Council	SHOP Sub Group – Housing Management to be used to progress.	Less failed tenancies	Dennis Boobier Housing Needs Manager
075	Develop services for families who are intentionally homeless to prevent loss of tenancy Cost to be identified	June 2004	County Council	Part of objective of Family Support Service funded by ODPM in 2004/05. Options Manager focal point for referrals – total target - 25 households in 2004/05. Ongoing development of services for families through SP.	Reduce episodes of homelessness Shift in Supporting People funding	Oxfordshire Social and Health Care
111	Encourage all agencies to have a range of measures (including interpreters) to ensure homeless people participate actively in discussions that affect them No additional cost	June 2004	City Council	Ongoing	Better information gathering Less appeals Improved decision making	Dennis Boobier Housing Needs Manager
131	Improve current liaison with service providers, statutory and other agencies impacting on homeless people No additional cost	June 2004	City Council	Progressing and ongoing. TO BE DELETED – repeat of 080, 004, 005 and 006	Increase prevention Reduce duplication Better understanding of groups/working relationships	Dennis Boobier Housing Needs Manager

022	<p>Increase the use of private rented sector housing to discharge duty and provide alternative accommodation option for homeless households or those at risk of homelessness</p> <p>Cost to be identified</p>	September 2004	City Council	<p>Successful introduction of Home Choice service.</p> <p>Started discussions with households in TA to explore alternative accommodation options.</p> <p>Other agencies to actively consider alternative accommodation options, other than homelessness route</p> <p>LMDS to be more open to referrals from vulnerable groups.</p> <p>Good value for money from 'rent deposit' schemes. SP to consider provision of funds for specific client groups e.g. ex offenders</p>	<p>Increase discharge of duty to private rented sector</p> <p>Increase choice</p>	Dennis Boobier Housing Needs Manager
040	<p>Reduce use of shared facility accommodation for homeless families by increasing numbers of self contained units</p> <p>Cost to be identified (estimated £60,000)</p>	September 2004	City Council	<p>Reprocurement of PSL accommodation improved quality of accommodation. Reduced use of B&B also improved situation.</p> <p>Working with PSL Landlords to convert appropriate accommodation to self contained.</p> <p>Disgarding least appropriate PSL accommodation over next two years</p>	<p>Improved health</p> <p>Reduce 'child' problems</p>	Dennis Boobier Housing Needs Manager
076	<p>Improve support to families in temporary accommodation to prevent repeat episodes of homelessness</p>	September 2004	City Council	<p>ODPM funding for family support service intended to address this objective.</p> <p>SP to fund more services such as life skills, independent living skills, literacy, etc in future.</p>	<p>Reduce presentations</p> <p>Longer periods of sustained tenancies</p>	Dennis Boobier Housing Needs Manager

	Cost to be identified (estimated £30,000)					
077	Provide volunteer befriending service to households in temporary accommodation Cost to be identified	September 2004	City Council	No progress. Learn from ODPM funded 'single' homeless befriending scheme. Possible extension of service to those in TA	Less failed tenancies	Business Manager Neighbourhood Renewal
112	Develop a comprehensive database on homeless people, those at risk of homelessness and households who are repeatedly homeless Cost to be identified (estimated £30,000)	September 2004	City Council	Web Enabled Register to monitor and track homeless people being evaluated. Council web site improvements within next 6 months to provide opportunity for introduction. East Oxford project has 'property' based tracking system. Issues of confidentiality and data protection still a concern with many agencies	Identification of need Identification of service provision Reduce costs Target resources Improved understanding	Dennis Boobier Housing Needs Manager
113	Identify named officer links in Housing Benefit Service and Homelessness Service No additional cost	September 2004	City Council	Done. Specialist roles for Options Officers being developed.	Reduce homelessness presentations Reduce private landlord complaints Increase Landlord participation	Business Manager Housing Benefits
114	Improve monitoring of homeless	September	City	Temporary Accommodation Managers and	Reduce cost of	Dennis Boobier

	households in temporary accommodation Cost to be identified (estimated £30,000)	2004	Council	Landlords regularly undertake occupancy checks and the need for any repairs. Appointment of P/T Rent Officer for homelessness arrears. Close working with HB maximises entitlement. Recently agreed a change of circumstance form for those in TA who are moving from one address to another.	homelessness Reduce void periods Reduce transfers Change of circumstances monitored	Housing Needs Manager
115	Develop and plan culturally appropriate services for the housing and support needs of those granted leave to remain Additional cost to Council estimated to be £100,000 in 2004/05	September 2004	County Council	Working closely with Asylum Seeker Team to maintain families in existing TA once given ILR. SP to develop and commission support services to asylum seekers and refugees		Oxfordshire Social and Health Care
116	Build a new Night Shelter on existing site – "Oxford Resettlement Project" Funded	September 2004	City Council	Yes! It's going up now.	Less rough sleeping	Business Manager Neighbourhood Renewal
117	Develop cross sector training on homelessness	September 2004	City Council	Liaison/shadowing occurring with various agencies, City PCT and Social and Health Care staff. Cross Sector training important in terms of understanding the legal framework within which we all work and the way services	Better understanding of roles and responsibilities Understand strategy, needs, objectives and entitlement	Dennis Boobier Housing Needs Manager

	Require funding - estimated £10,000 required			are delivered.		
132	Refine and improve key local homelessness outcomes and set measurable targets for the homelessness service No additional cost	September 2004	City Council	Being developed. Key PI's in Housing Services now available. Systems based statistics to be produced – HMIS needs developing.	Clear understanding of priorities and performance	Dennis Boobier Housing Needs Manager
033	Develop provision of accommodation and support for people with substance misuse problems Cost to be identified	September 2004	Ox' shire DAAT	Part of draft SP Strategy consultation ending September 2004. Council has approved use of some existing PSL accommodation to help 'move on' and blockage in supported or emergency housing projects	Reduce homelessness Reduce offending Shift in Supporting People funding	Business Manager's Strategy and Review, and Neighbourhood Renewal
034	Review the Council's 'move on' policy and increase the provision of suitable accommodation – both type and number to meet the needs of vulnerable people Cost to be identified	September 2004	City Council	Being discussed by the Private Sector Accommodation Group – reports to SHG	More appropriate accommodation Shift of funding in Supporting People	Business Manager Neighbourhood Renewal
SHAP	Increase the co-ordination and provision of support to single households to acquire and sustain accommodation	Ongoing	City Council		Improved identification of and assessment of support needs. Increased provision of support to those housed	Business Manager Neighbourhood Renewal

					through move on scheme	
SHAP	Investigate the extent of incoming 'out of area' referrals to services in Oxford	October 2004	Oxford Vol Orgs & Service Providers		Ensure resources are focussed on local need	Business Manager Neighbourhood Renewal
061	Develop joint nomination mechanisms to supported accommodation for vulnerable adults No additional cost	December 2004	County Council	Review of referral process with supported housing projects/ services. SP to reduce exclusion criteria for funded projects. Agencies to agree a more flexible pro active nomination process to supported housing projects	Improved joint working	Oxfordshire Social and Health Care
118	Develop and introduce a comprehensive homelessness information and publicity service for the community – to include homelessness legislation, Council processes and decision making No additional cost	December 2004	City Council	Leaflets now available on all aspects of housing need service.	Improved understanding of homelessness	Dennis Boobier Housing Needs Manager
SHG	Set up a floating support team to identify those requiring support in the City	2004	City Council		Improve communication and coordination	Business Manager Neighbourhood Renewal
SHG	Undertake further consultation with service users and providers	2004	SHG		Ensure service are appropriate to needs of	Business Manager Neighbourhood

	to identify gaps in specialist support and service provision				users	Renewal
SHG	Widen the availability of services available to young people – 24/7 service	2004	SHG		Ensure adequate service provision	Business Manager Neighbourhood Renewal
SHG	Examine the extent of incoming out of area referrals to voluntary sector organisations	2004	SHG		Ensure resources are maximised and focussed	Business Manager Neighbourhood Renewal
042	Review how the Council currently delivers the housing/homelessness strategic and operational service No additional cost	March 2005	City Council	Many Options Service procedures developed. Ongoing process	Clearer understanding of 'housing' responsibility within Council	Business Manager Housing Services
051	Develop strategy and plans to increase substantially the provision of social rented housing in Oxford Cost to be identified	March 2005	City Council	DELETE – repeat of 030	Reduce numbers in temporary accommodation Meet housing need	Business Manager Strategy and Review
119	Gain agreement with all agencies not to use children as interpreters	March 2005	County Council		Independently interpreted information Less pressure on	Oxfordshire Social and Health Care

	No additional cost				children	
062	Develop a joint information sharing protocol with NASS to provide early notification of people at risk of homelessness No additional cost	March 2005	County Council	Early discussions with City PCT and NASS taken place. Little progress with NASS.	Planned approach	Dennis Boobier Housing Needs Manager
063	Develop specific measures to prevent homelessness from statutory bodies No additional cost	March 2005	City Council	Family Homelessness Group/FAROH addressing issues. Joint Protocol for young people with Social Services being reviewed. City area working relationship needs improving. Working with NOMS to improve planning for ex -offenders	More planned action Reduce presentations Better joint working	Dennis Boobier Housing Needs Manager
064	Introduce a process with all statutory agencies to identify those at risk of homelessness No additional cost	March 2005	City Council		Homelessness prevention	Dennis Boobier Housing Needs Manager
009	Work with the Education Authority, Social Services Authority and PCT to reduce teenage parent presentations	June 2005	City Council	Family Homelessness Group – difficult to engage with Education Authority	Reduced pregnancies Less presentation Increased prevention work	Dennis Boobier Housing Needs Manager

	No additional cost					
035	Develop a Landlords Forum No additional cost	June 2005	City Council	Already exists – EH leading	Improved understanding Increased use of private rented sector Improve standards	Business Manager Environmental Health
065	Develop appropriate provision for ex-offenders with high support needs Cost to be identified	June 2005	City Council	Part of SP draft strategy – need to commission supported housing project for ex-offenders with high support needs	Less rough sleepers Reduced use of unsuitable accommodation	Business Manager Neighbourhood Renewal
010	Work with private rented sector to identify those at risk of becoming homeless No additional cost	September 2005	City Council	To be progressed through Landlords Forum	Less failed tenancies Less presentations	Dennis Boobier Housing Needs Manager
036	Explore possibility of housing provision outside Oxford area, in partnership with other district councils Cost to be identified	September 2005	City Council		More affordable housing Less OMHT clients remaining in Oxford	Business Manager Strategy and Review
133	Undertake interim review of Audit Commission checklist – Oxford City 'benchmark' analysis	September 2005	City Council		Measure effectiveness of Delivery Plan	Business Manager Strategy and Review

	No additional cost					
SHG	Review floating support services for homeless people from BME communities	April 2006	City Council		Ensure appropriate service provision	Business Manager Neighbourhood Renewal
134	Explore the possibility of a 'single' public service for homeless people and those at risk of homelessness in Oxford Cost to be identified	December 2006	City Council	If successful with SP pilot funding – integrated service provision for 16-25 year olds being developed that could be extended to provide a wider 'homelessness' service	More effective prevention work Holistic approach to homeless household Better decision making	Business Manager Strategy and Review
135	Undertake a survey of users, staff and external agencies based on the Audit Commission checklist to provide a further 'benchmark' on performance of the City Council Cost to be identified	March 2007	City Council		Better understanding of performance	Business Manager Strategy and Review
136	Review the Homelessness Strategy and develop and publish a new one Cost to be identified	March 2008	City Council		Publish a new Homelessness Strategy	Business Manager Strategy and Review